

## **Website Terms of Use and Legal Disclaimer**

### **Section 1 - Purpose of the Site**

The content of this site is provided for general information purposes. Selected products and services are offered for sale at designated locations usually but not exclusively from our offices; at a third-party address or over the phone or by email. Elsewhere on this site neither the information nor any opinion expressed on this site is an offer to provide any specific product or service.

### **Section 2 - Use of Site**

Unique Funerals Ltd has made all reasonable efforts to ensure the contents of this site are factually correct, current, and complete. However, Unique Funerals Ltd cannot accept liability for any loss of any kind incurred because of reliance on the information provided in this site or any other website which can be accessed by a link from this site, or the functioning of this site. See below the Linking Policy. The contents of this site are subject to change without notice.

Unique Funerals Ltd excludes "to the fullest extent" permitted by law all liability for any claims, penalties, losses, damages, costs or expenses arising from the use of, or inability to use, this site or from any unauthorised access to or alteration of the site.

This site is established in the United Kingdom and is directed to United Kingdom residents only. English law governs these Terms and Conditions and your use of this website. By accessing this site, you agree to submit to the exclusive jurisdiction of the English Courts in relation to any claim or dispute arising out of or connected with your use of the site. If a dispute arises from the purchase of a funeral or funeral plan in England or Wales, the resulting Agreement will be governed by the law of England and the parties agree that any dispute will be settled by the English Courts.

### **Section 3 - Contact Details**

Contact Details for Unique Funerals Ltd can be accessed from the Contact Us link on the homepage of this website.

### **Section 4 - Links to This Website**

You may create a link from your website to the home page of this website if you do not link to this website from any site containing obscene, defamatory, threatening, inflammatory or degrading material or material which infringes the intellectual property or other rights of any third party or which is otherwise unlawful. By linking to this website, you agree that you have read and agree to be bound by this Linking and Framing Policy ("this Policy"). You agree not to use any trademark of Unique Funerals Ltd, or any related graphic, as a link without prior written authorisation from Unique Funerals Ltd. If you do create a link to this website, you do so at your own risk and this Policy and Terms and Conditions of Use of this website apply to all use of this website via the link. Links are permitted to the home page only and not to any other pages of this website. Any deep-linking to or framing of this website may only be made with the prior written consent of Unique Funerals Ltd. Applications should be made by telephoning 0161 703 9944 or writing to us at Unique Funerals Ltd, 11A Memorial Road, Walkden. Manchester. M28 3AQ

You must not misrepresent your relationship with Unique Funerals Ltd or present false or misleading impressions about Unique Funerals Ltd. Links may not be used in a manner that implies or suggests that Unique Funerals Ltd approves or endorses you, your website or your goods and or services (except as Unique Funerals Ltd may have agreed separately with you in writing). Unique Funerals Ltd shall have no responsibility or liability for any content appearing on your website. You agree to indemnify and defend Unique Funerals Ltd against all claims arising out of or based on your website.

Unique Funerals Ltd reserves the right at any time and in its sole discretion to request that you remove all links or any "particular link" to this website from your website.

## **Section 5 - Licence**

Subject to your compliance with the above terms, Unique Funerals Ltd grants you a limited, non-exclusive, non-transferable, royalty-free licence to use Unique Funerals Ltd.'s name solely for the purpose of establishing any permitted link under this Policy. Except for the limited licence to use Unique Funerals Ltd.'s name as set out and otherwise as may be permitted by applicable law, you may not use any of Unique Funerals Ltd.'s trademarks for any other reason without the express written permission of Unique Funerals Ltd. Unique Funerals Ltd may at any time, at its sole discretion, without cause, terminate the licence to use Unique Funerals Ltd.'s name and your right to link to any pages on this website. In such event, upon request, you agree to immediately remove all links to this website and to cease using Unique Funerals Ltd.'s name for linking purposes. Thereafter, any future links to this website by you will require the express written permission of Unique Funerals Ltd. Unique Funerals Ltd reserves the right to amend this Policy at any time. By continuing to link to this website, you agree to be bound to and abide by this Policy, as well as the Terms and Conditions of use on this website, as amended from time to time.

Unique Funerals Ltd reserves the right to employ all necessary measures at any time to remove any linking to or framing of this website.

## **Section 6 - Links from This Website**

Unique Funerals Ltd does not monitor or review the content of websites which can be accessed by a link from this website. Opinions expressed, or information provided on any linked sites are not necessarily shared or endorsed by Unique Funerals Ltd. Unique Funerals Ltd is not the publisher of material appearing on or available via any linked website and will not be held liable for any information, advertising, products or services on or offered from such sites, nor can Unique Funerals Ltd guarantee your privacy where you access other websites via this website. Any dealings between you and any third-party advertisers or suppliers found on or via this website, including payment for and delivery of products, services and any other terms, conditions, warranties or representations associated with such dealings, are made between you and the relevant advertiser or supplier. Unique Funerals Ltd is not responsible or liable for any loss or damage of any kind incurred as the result of any such dealings.

## **Section 7 - Security Policy**

Unique Funerals Ltd makes every effort to maintain customer confidentiality and security when making any transactions. This includes taking steps to ensure the security of your credit or debit card details and personal information. Our practice reflects current security standards. If these standards or the law changes our practices and this policy will be updated accordingly. Bank and credit card details provided for purchases face to face, over the telephone or online are processed by Worldpay, and are not viewed or retained by Unique Funerals Ltd. Worldpay takes the risk of fraud on the internet very seriously. Their payment system uses state of the art encryption techniques and supports the industry leading anti-fraud systems provided by both MasterCard and Visa. For further information visit the information on online security for shoppers at the Worldpay site.

## **Section 8 - Data Protection Policy**

We respect your privacy and are firmly committed to protecting your information. The law places certain obligations on us and we have put further procedures in place so that the data you provide will only be used in a lawful and fair way and that we will never mislead you about the use of your data. You can be sure that we will never pass on your information to third parties or send you marketing material without your express consent.

Unique Funerals Ltd is a Data Processor under the Data Protection Act 1998 and has nominated a Data Protection Officer.

To comply with the Data Protection principles, we only use your data for the purposes for which it was provided by you. We do not ask for more information than we need. After a reasonable length of time it is securely deleted. Only a limited number of staff who have been properly trained are able to access the data we hold, and we do not pass on or sell any data we have collected.

If you are aged 16 or under you are reminded that you must get your parent/guardian's permission before you provide any personal information to Unique Funerals Ltd's website (such as your name and address or email address). Users without this consent are not allowed to provide us with personal information.

You can update your data or ask us not to get in touch with you again, at any time by using the Contact Us section of this website, writing to Data Protection Officer, Unique Funerals Ltd, 11A Memorial Road, Walkden. Manchester. M28 3AQ or by telephoning 0161 703 9944. The Act also creates a special right which allows you to gain access to all the data we hold relating to you (i.e. in which you can be identified). This is called a subject access request and must be done in writing providing sufficient information for us to identify you.

If you make a subject access request, we will promptly:

Tell you whether we hold any personal data relating to you, the purposes for which those data are being processed and those to whom they are or may be disclosed.

Supply you with a copy of all the information that forms any such personal data.

Requests for subject access should be made in writing to the Data Protection Officer, Unique Funerals Ltd, 11A Memorial Road, Walkden. Manchester. M28 3AQ. We are

entitled to charge a fee for dealing with a subject access request - at present the maximum fee is £10.00